

TOWN OF MARSHALL

POLICY

Title: Water & Sewer Arrears

EFFECTIVE DATE: October 13, 2015

AMENDED:

POLICY STATEMENT:

That two month after the utility bills are sent out, customers in arrears will be sent a letter requesting payment within 10 days and if not paid, the water will be disconnected until full payment is made.

A list of all water and sewer arrears deemed uncollectible and written off by Council will be kept and the list will be checked before water is turned on for an individual. If their name appears on the list, all arrears must first be paid in full before water will be turned on at another residence.

A list of any water and sewer arrears that have been transferred to the taxes by Council resolution will be kept. This list will be checked before water is turned on for an individual. If the amount is still on the taxes, this must first be paid in full before the water will be turned on at this residence.

PURPOSE:

To keep arrears under control and enforce Bylaw 01-2013.

DEFINITIONS: